

Case Study: Managing Agent – Getting the Best from A Property Management System



M J Mapp is a niche firm of Chartered Surveyors who started with Qube as a 7 user system in 1998. Growth of 50% in each of the last four years in their property management portfolio has meant that MJ Mapp currently have 50 users of the Qube system.

MJ Mapp specialise in providing quality advice to owners of commercial property throughout the United Kingdom and now Europe, in the management of their commercial property portfolio. Qube Global Software is essential in providing a competitive edge in this marketplace and for MJ Mapp to maintain their high quality of service.

M J Mapp has built a very strong relationship with Qube over the years and from the outset realised the power of the software as well as the ongoing pursuit of Qube staff to increase functionality of their products inline with RICS standards.

M J Mapp are continually looking to increase the efficiency of their business processes and have identified the need to update the software to maximise on the output of their staff and to their clients."

"With M J Mapp's extensive growth over the years, we have continually liaised with Qube to make the best use of the software and its new functionality. With our move into Europe we have installed the Qube Multi-Currency module and more recently have used the latest version of Qube to set up online invoice authorisation through workflow. The customer forums run by Qube are fantastic and are a perfect place to meet fellow users."

MJ Mapp Partner,
Head of Property Management Accounts
Umar Loane

Qube Global Software

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